



CASTLEMEADOW CARE

RESIDENTIAL, NURSING AND SPECIALIST DEMENTIA CARE IN NORFOLK

Healthcare Design Awards 2017 finalist, Castlemeadow Care supports its residents with expertise, sympathy and respect for their dignity – as if they were a family member. Since 1999 the family-owned business has been helping the people of Norfolk and beyond to make the most of later life.

New build care home, St John's House offers a new style of premium luxury care in Norwich. It was designed and built with the passion and belief in creating a place where people can feel at home, receive exceptional care and experience a great quality of life.

Attention to detail and providing an exceptional care service is at the core of St John's House. The home has 60 generous sized en-suite premium rooms that offer stunning views over the home's landscaped gardens.

Each bedroom has been created using bespoke furnishings and offer the luxurious feel of a 5-star boutique hotel, combined with the relaxed feeling of a spacious and welcoming country home.

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Residents can enjoy all the facilities this home has to offer including Carters Coffee Shop, The Palm Restaurant, Library, Savoy Hair Salon, The Bridge Club games room, Hamptons Lounge and Residents' shop offering a selection of toiletries and confectionery.

Within the home is a state-of-the-art dementia unit that features spacious, premium private en-suite bedrooms, along with a range of facilities designed to relax and soothe residents' emotional well-being while evoking their memories. Facilities within this suite include a reminisce lounge, a scenic canal walk, a village store, The Oak Tree Inn restaurant, a deluxe cinema and book emporium. The design of





GLOBAL LAUNDRY SOLUTIONS



the suite is centred around a village square theme that includes an indoor illuminated Cherry Blossom Tree focal point.

“Castlemeadow Care were introduced to Girbau four years ago at The Care Forum and we’ve been using their machines ever since, across all our care homes.” says Business Development Manager Kesh Punj.

When first approached by Castlemeadow Care, a Girbau laundry consultant listened to its specialist laundry needs and provided detailed advice on laundry design and equipment choice for optimum infection control, operational efficiency and quality. The Girbau team worked closely with the main contractors for the project to ensure a smooth installation and commissioning. New staff for the laundry were also given introductory training on laundry operation and machine use.

“Their customer service is excellent and their maintenance programme is comprehensive. I would highly recommend them,” Kesh Punj adds.

CASTLEMEADOW CARE CHOSE GIRBAU FOR:

- Planned installation and laundry design service
- Energy-efficient washers and dryers
- Responsive service support
- Girbau equipment reliability and efficiency
- Dealing direct with the manufacturer

Acting Care Home Manager, Sanda Scott is thrilled with their on premise laundry, the two Girbau HS-6013 each with a capacity of 14kg enable the housekeepers to process the bed linen, bath towels and residents’ daily laundry. The robust washers are paired with two energy efficient Girbau ED340 Gas Dryers, and a 1m GMP flatwork ironer. There is also a Norris steam ironer for finishing residents’ personal laundry.

Prior to this project, Girbau also supplied replacement machines to three of the group’s other homes including The Paddocks, Lincoln House and The Mayfields care homes.

